

1) Avoid Unsecured Public Networks

There are chances that someone sees your login credentials or you might mistakenly save them on a public computer. Ensure using a safe protected network for online banking.

3) Use Multi-factor authentication

Bank offers multi-factor authentications for accessing web-services. It is recommended that this feature is enabled to add additional layer of security to your online information.

5) Never Share your login credentials

Do not share your login details, PINs, Debit/Credit Card number, CVV number, on the back of the card, or OTP, etc. with anyone. Think twice before taking any action.

7) Enable Transaction Alerts

SMS and email transaction alerts can help you to keep eye on your bank account, receive a notification with every transaction. In case of fraudulent transactions, you should immediately inform your bank.

9) Use Antivirus Software

While browsing the internet, several viruses can get installed on your computer that may track your online activity and read all your sensitive financial data. So, be very careful before fall in the trap.




2) Choose a strong Password & change it periodically

It is vital to set a strong and unique password and change it after every three months. Strong password should be a combination of Alphanumeric characters, Capital & Small letters and Special characters.

This combination makes it difficult for hackers to avoid using predictable passwords.

4) Beware of untrusted links

Do not click doubtful hyperlinks received via email and avoid downloading apps without knowing the source. Always look for the padlock  sign in the search bar. What may appear to be a normal image or promotional link, can actually be a malicious software design to steal your data.

Beware of emails or SMSs that inform you that you have won a "prize/money/refunds". Ask yourself a few questions before doing anything further..

6) Periodic Reviews

Check your transactions periodically and if there is any discrepancy, you should inform your bank immediately. It will help you track any unauthorized transactions.

8) Remittances to new and existing beneficiaries

When initiating payment to a new beneficiary, perform verification of payment details with the beneficiary either by phone on a known number or face to face.

In case details of an existing beneficiary are being amended, please perform verification of payment details with the beneficiary either by phone on a known number or face to face.