



Card and PIN Management HBZ Visa Sirat Infinite Debit Card

| 1. I would like to (Please complete in BLOCK CAPITALS) | | |
|--|---|--|
| Card type | Personal Business | |
| I would like to | Reset my PIN (complete sections 2,3 and 6 only) | |
| | Replace my card (complete sections 2,4 and 6 only) | |
| | Modify / activate my card limits (complete sections 2,5 and 6 only) | |

2. Customer details

| Name of cardholder (as it appears on the card) | |
|--|--|
| Account number | |
| Card number (last four digits only) | |

3. I would like to reset my PIN

| Because | I have exceeded my allowed number of PIN attempts | |
|---------|---|--|
| | I have forgotten my PIN | |
| | I have lost / not received my PIN notification | |

4. Replacement of card

| My existing card has been | Damaged | Lost / captured | Stolen | |
|--|-----------------|----------------------|--|--|
| Note: Before we can consider your request for a | replacement car | rd, you must contact | our Card Services Helpline on 0800 644 4429 so that your | |
| card can be blocked from further use. If your request for a replacement card is accepted then we will cancel your existing card and replace it | | | | |
| with a new card and PIN. | | | | |

5. Card limits modification / activation

| I would like to | Activate online transactions | | | | |
|--|--|--|--|--|--|
| | De-Activate online transactions | | | | |
| | Activate international transaction for the below mentioned country(ies) | | | | |
| | (note: international transaction is active by default for Canada, Switzerland, United Arab Emirates, Pakistan, Hong Kong, South Africa and Kenya) | | | | |
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| | | | | | |
| Set daily cash withdrawal limit to | | | | | |
| Set daily in-store purchase limit to | | | | | |
| Set daily Internet/Online purchase limit to | | | | | |
| Set daily phone purchase limit to | | | | | |
| Set daily international cash withdrawal limit to | | | | | |
| Set daily international in-store purchase limit to | | | | | |

6. Declaration and signature

Signature

I confirm that the above information is correct and that I have not omitted any material information. I agree that: (i) you may request any further information from me and/or any other third party as you may deem necessary; (ii) my request(s) above may be declined by you; and (iii) my card (existing or replacement – as applicable) is subject to and shall be used in accordance with HBZ Visa Sirat Infinite Debit Card Terms & Conditions ("T&C").

| Authorised Signatory | |
|-----------------------------|--|
| Authorised Signatory | |
| Date (DD/MM/YYYY) | |
| Bank internal use only (SV) | |
| Verified by | |
| Date (DD/MM/YYYY) | |

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