

Customer Reference Details

Account Type ☐ Business ☐ PersonalCard Name (as it appears on the card) Account No. Card Number (last four digits only) Date Branch

I/We would like to:

☐ **RESET MY PIN**

Reset my Card PIN because:

☐ I have exceeded my allowed number of PIN attempts ☐ I have forgotten my PIN ☐ I have lost/not received my PIN notification letter☐ **REPLACE MY CARD**My existing Card has been ☐ Damaged ☐ Lost/Captured ☐ Stolen**Note:** Before we can consider your request for a replacement card, you must contact our Card Services Helpline on 0800 6 444 429 so that your card can be blocked from further use. If your request for a replacement card is accepted then we will cancel your existing card and replace it with a new card and PIN.☐ **MODIFY/ACTIVATE MY CARD LIMIT**

I would like you to

☐ Activate online transactions ☐ De-Activate online transactions☐ Activate international transaction for the below mentioned country(ies):

(1)	(6)
(2)	(7)
(3)	(8)
(4)	(9)
(5)	(10)

** Note: International transaction is active by default for Canada, Switzerland, United Arab Emirates, Pakistan, Hong Kong, South Africa and Kenya.*☐ Set Card limit(s) as follows:

☐ Daily cash withdrawal limit to	☐ Daily in-store purchase limit to
☐ Daily Internet/Online purchase limit to	☐ Daily phone purchase limit to
☐ Daily international cash withdrawal limit to	☐ Daily international in store purchase limit to

Declaration and signature

I confirm that the above information is correct and that I have not omitted any material information. I agree that: (i) you may request any further information from me and/or any other third party as you may deem necessary; (ii) my request(s) above may be declined by you; and (iii) my card (existing or replacement - as applicable) is subject to and shall be used in accordance with the Debit Card Terms and Conditions.

Authorised Signatory 1 Name Date	Authorised Signatory 2 Name Date	Authorised Signatory 3 Name Date
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For Office Use Only

Officer:

Relationship/Branch Manager:

 Signature
 Name Date

 Signature
 Name Date

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